

Gene D. DeLeo Director, Supervisory Information 250 E / 6-10  
202-874-4410

**OFFICE OF MANAGEMENT**

Thomas R. Bloom Senior Deputy Comptroller and Chief Financial Officer 250 E / 4-2  
★ 202-874-3080

Robin Needleman Executive Assistant 250 E / 9-7  
202-874-5080

Roy C. Madsen Senior Advisor for Resource Management 250 E / 4-9  
202-874-4786

Michael D. Stafford Director, Acquisition Management 250 E / 4-13  
202-874-5040

James R. Devlin National Director, Critical Infrastructure Protection and Security 250 E / 7-10  
202-874-3500

Peter D. Prendergast Director, Real Estate and Capital Assets 250 E / 4-10  
202-874-5390

Cheryl E. Davis Deputy Comptroller, Continuing Education 250 E / 2-7  
202-874-4570

Charley W. Woods Director, Continuing Education Operations 250 E / 2-7  
202-874-4570

John Mihall Director, Educational Program Development 250 E / 2-7  
202-874-4570

Gary Crane Deputy Chief Financial Officer, Financial Management 250 E / 4-5  
202-874-5140

Antoine F. Elachkar Director, Accounting 250 E / 4-6  
202-874-5140

Deborah Sweet Director, Policy and Treasurer 250 E / 4-5  
202-874-5140

Cynthia T. Pettitt Deputy Comptroller, Workforce Effectiveness 250 E / 4-1  
202-874-4490

Ben Katcoff Director, Compensation, Benefits and Customer Service 250 E / 4-18  
202-874-4490

Joyce Cofield Director, Employment and Diversity Management 250 E / 7-14  
202-874-3305

Beth Elliott Director, Employment Policy and Program Integrity 250 E / 4-3  
202-874-4490

Mary M. Santiago Director, Human Resources Solutions 250 E / 4-1  
202-874-4490

**OMBUDSMAN**

1301: 1301 McKinney Street, Suite 3400, Houston, TX 77010

Samuel P. Golden Ombudsman 1301 / 3400  
713-336-4350

Maria D. Olguin Executive Assistant to the Ombudsman 1301 / 3400  
713-336-4350

Craig D. Stone Deputy Ombudsman 1301 / 3400  
713-336-4350

Ismael E. (Mike) Arsuaga Assistant Ombudsman 1301 / 3400  
713-336-4350

Sharon Gilstrap Taylor Assistant Ombudsman 1301 / 3400  
713-336-4350

Consumer Hotline 800-613-6743

**DISTRICT OFFICES**

CD: Central District, One Financial Place, 440 S. LaSalle Street, Suite 2700, Chicago, IL 60605

Bert A. Otto District Deputy Comptroller CD / 2700  
312-360-8802

Coreen S. Arnold District Counsel CD / 2700  
312-360-8805

NED: Northeastern District, 1114 Avenue of the Americas, Suite 3900, New York, NY 10036

Fred D. Finke District Deputy Comptroller NED / 3900  
212-790-4001

Jonathan H. Rushdoony District Counsel NED / 3900  
212-790-4010

SD: Southern District, Lincoln Plaza, 500 N. Akard Street, Suite 1600, Dallas, TX 75201-3342

Jeri Gilland District Deputy Comptroller SD / 1600  
214-720-7005

Vacant District Deputy Comptroller SD / 1600  
214-720-7006

Randall M. Ryskamp District Counsel SD / 1600  
214-720-7012

WD: Western District, 1225 17th Street, Suite 300, Denver, CO 80202

Kay E. Kowitz District Deputy Comptroller WD / 300  
720-475-7600

Lance C. Cantor District Counsel WD / 300  
720-475-7630

**INTERNAL REVENUE SERVICE (IRS)**

**Authority:** established by act of July 1, 1862 (26 USC 7802) as the Office of the Commissioner of Internal Revenue.

**Responsibility:** administer and enforce the internal revenue laws and related statutes, except those relating to alcohol, tobacco, firearms, and explosives. Its mission is to collect the proper amount of tax revenue at the least cost to the public, and in a manner that warrants the highest degree of public confidence in the Service's integrity, efficiency, and fairness. To achieve that purpose, the Service will encourage and achieve the highest possible degree of voluntary compliance in accordance with the tax laws and regulations; advise the public of their rights and responsibilities; determine the extent of compliance and the causes of noncompliance; properly administer and enforce the tax laws; and continually search for and implement new, more efficient ways of accomplishing its mission. Basic activities include: ensuring satisfactory resolution of taxpayer complaints, providing taxpayer service and education; determining, assessing, and collecting internal revenue taxes; determining pension plan qualifications and exempt organization status; and preparing and issuing rulings and regulations to supplement the provisions of the Internal Revenue Code.

**Specialized Information Services**

Criminal Investigations Hotline (Toll free) 800-829-0433

Freedom of Info / Privacy Act 202-622-5164

Taxpayer Assistance and Info (Toll free) 800-829-1040

Media Relations 202-622-4000

Tax Forms and Publications (Toll free) 800-829-3676

Teletax Info (Toll free) 800-829-4447

TDD (Toll free) 800-829-4059

Taxpayer Advocate Service (Toll free) 877-777-4778

Refund Hotline (Toll free) 800-829-1959

Business and Specialty Tax Line (Toll free) 800-829-4933

CP 6: Crystal Plaza 6, 2221 S. Clark Street, Arlington, VA 22202  
(Mail to: Internal Revenue Service, 1111 Constitution Avenue, N.W., Washington, DC 20224)

FCB: Franklin Court Building, 1099 14th Street, N.W., Washington, DC 20005

(Mail to: 1111 Constitution Avenue, N.W., Washington, DC 20224)

IRS: Internal Revenue Service, 1111 Constitution Avenue, N.W., Washington, DC 20224

Mint Annex: 799 9th Street, N.W., Washington, DC 20220

NCFB: New Carrollton Federal Building, 5600 Ellin Road, Lanham, MD 20706

500 North Capitol: 500 North Capitol Street, Washington, DC 20221

(Mail to: Internal Revenue Service, 1111 Constitution Avenue, N.W., Washington, DC 20224)

820: 820 First Street, N.E., Washington, DC 20002

★ See biographical section. ■ Presidential appt. requires Senate confirmation. □ Presidential appt.

[A] Acting. [D] Designate. [N] Nominee. [R] Retired. [SES] Senior Executive Service.

1750 PA: 1750 Pennsylvania Avenue, N.W., Washington, DC 20006  
 (Mail to: Internal Revenue Service, 1111 Constitution Avenue,  
 N.W., Washington, DC 20224)  
 Web Site: <http://www.irs.gov/>

Mark W. Everson	<b>Commissioner</b>	IRS / 3000 202-622-9511
★ ■	FAX: Office of the Commissioner	202-622-5756
Evelyn A. Petschek	<b>Chief of Staff</b>	IRS / 3003 202-622-5712
	FAX: Chief of Staff	202-622-5756
Tamara Ashford	<b>Assistant to the Commissioner</b>	IRS / 3322 202-622-2946
	FAX: Assistant to the Commissioner	202-622-8015
John Klotsche	<b>Senior Advisor to the Commissioner</b>	IRS / 3017 202-622-3770
	FAX: Senior Advisor to the Commissioner	202-622-5756
Andrew Stroot	<b>Attorney / Advisor</b>	IRS / 3009 202-622-4899
	FAX: Senior Advisor	202-622-5552
Linda K. Hurd	<b>Director, Executive Secretariat</b>	IRS / 3316 202-622-1320
	FAX: Executive Secretariat	202-622-4973

### APPEALS

FCB: Franklin Court Building, 1099 14th Street, N.W., Washington,  
 DC 20005  
 (Mail to: 1111 Constitution Avenue, N.W., Washington, DC 20224)

David B. Robison	<b>Chief, Appeals</b>	FCB / 4017 202-435-5600
Karen S. Ammons	<b>Deputy Chief</b>	FCB / 4016 202-435-5600
Tom Roley	<b>Senior Executive Advisor</b>	FCB / 4019 202-435-5601
Mary Tapley	<b>Director, Field Operations-West</b>	Laguna Niguel 949-389-4922
	FAX	949-389-5040
Earl Blanche Jr.	<b>Director, Field Operations-East</b>	FCB / 4020 202-435-5650
Phil Mahler	<b>Director, Technical Services</b>	FCB / 4022 202-435-5660
Tommy DeWeese	<b>Director, Strategy and Finance</b>	FCB / 4013 202-435-5640
Karen Whyte	<b>Appeals Director for Equal Employment Opportunity and Diversity</b>	FCB / 4038 202-435-5644
	FAX: Appeals, FCB	202-435-5608

### OFFICE OF COMMUNICATIONS AND LIAISON

Frank M. Keith	<b>Chief, Communications and Liaison</b>	IRS / 3116 202-622-5440
Jan Deneroff	<b>Executive Assistant</b>	IRS / 3113 202-622-9614
Paula S. Fyne	<b>Director, Embedded Strategic Human Resources</b>	IRS / 3113 202-622-4972
Anthony Chaffier	<b>Director, Finance and Education</b>	IRS / 3113 202-622-4683
Jodi Patterson	<b>Director, Office of Communications</b>	IRS / 7009 202-622-4010
Jan Deneroff	<b>Deputy Director</b>	IRS / 7009 202-622-4010
	FAX: Office of Communications	202-622-5707

Floyd Williams	<b>Director, Office of Legislative Affairs</b>	IRS / 3241 202-622-3720
	FAX: Legislative Affairs	202-622-4733
Vacant	<b>Director, Office of National Public Liaison</b>	IRS / 7557 202-622-3359
	FAX: National Public Liaison	202-622-5886

### EQUAL EMPLOYMENT OPPORTUNITY AND DIVERSITY

John M. Robinson	<b>Chief</b>	IRS / 2422 202-622-5400
Alesia Pierre-Louis	<b>Deputy Chief</b>	IRS / 2442 202-622-5400
Gloria Garcia	<b>Executive Assistant to the Chief</b>	IRS / 2442 202-622-6785
	FAX: Equal Employment Opportunity and Diversity	202-622-6529

### OFFICE OF RESEARCH, ANALYSIS AND STATISTICS

500 NC: 500 North Capitol Street, N.W., Washington, DC 20220

Mark J. Mazur	<b>Director</b>	500 NC / 7th Fl. 202-874-0100
	FAX	202-874-0634
Mark Gillen	<b>Director, Office of Program Evaluation and Risk Analysis</b>	500 NC / 8th Fl. 202-927-5961
	FAX	202-927-5615
Eric J. Toder	<b>Director, Office of Research</b>	500 NC / 7th Fl. 202-874-0100
	FAX	202-874-0634
Thomas B. Petska	<b>Director, Statistics of Income</b>	500 NC / 5201 202-874-0700
	FAX	202-874-0983
Clifford E. Jones	<b>Director, National Research Program</b>	500 NC / 6105 202-874-0597
	FAX	202-874-9819
Sue Novotny	<b>Director, Office of Service-wide Policy, Directives and Electronic Research</b>	500 NC / 8-69 202-927-5700
	FAX	202-927-5559

### OFFICE OF THE NATIONAL TAXPAYER ADVOCATE

IRS Area 1: 290 Broadway, 12th Floor, New York, NY 10007  
 IRS Area 2: 400 N. 8th Street, Room 328, Richmond, VA 23240  
 IRS Area 3: Summit Building, 401 W. Peachtree Street, NW, Stop  
 101-R, Atlanta, GA 30308  
 IRS Area 4: 310 W. Wisconsin Avenue, Stop 1009-MIL, Milwaukee,  
 WI 52303  
 IRS Area 5: 4050 Alpha Road, Stop 1005 MSRO, Dallas, TX  
 75244-4203  
 IRS Area 6: 915 Second Avenue, Mail Stop W-404, Seattle, WA  
 98174  
 IRS Area 7: 1301 Clay Street, Suite 1030N, Oakland, CA 94612  
 IRS Area 8: 312 Elm Street, Suite 2250, Cincinnati, OH 45202

Nina E. Olson	<b>National Taxpayer Advocate</b>	IRS / 3031 202-622-6100
Christopher Wagner	<b>Deputy National Taxpayer Advocate</b>	IRS / 3039 202-622-6100
Maryclare Whitehead	<b>Executive Assistant to the National Taxpayer Advocate</b>	IRS / 3031 202-622-6100
Venita Gardner	<b>Executive Assistant to the Deputy National Taxpayer Advocate</b>	IRS / 3039 202-622-6100

Kenneth Drexler Senior Advisor, ARC IRS / 2024  
202-927-6372

Tom Beers Senior Advisor, Research IRS / 3039  
202-622-8864  
FAX: National Taxpayer Advocate 202-622-7854

Arlene Kay Executive Director, Systemic Advocacy IRS / 3219  
202-622-7175

Krystal Apelquist Executive Assistant to the Executive Director IRS / 3219  
202-622-7175

Erick Patterson Director, Individual Advocacy (DIA) IRS / 1034  
202-622-4711

David Harris Director, Business Advocacy (DBA) IRS / 1034  
202-622-1412  
FAX: Systemic Advocacy 202-622-3125

Paula Thomas Director, Equal Employment Opportunity and Diversity IRS / 1314  
202-927-6321  
FAX: Equal Employment Opportunity and Diversity 202-927-1587

Cheryl Harskowitch Director, Taxpayer Account Operations IRS / 1503  
202-622-4300  
FAX: Taxpayer Account Operations 202-622-6113

Rena Girinakis Director, Communications and Liaison IRS / 1026  
202-622-4317  
FAX: Communications and Liaison 202-622-4318

Bob Cooper Director, Financial Operations IRS / 1042  
202-622-3527  
FAX: Financial Operations 202-622-6109

Tom Sawyer Director, Strategic Human Resources IRS / 1034  
202-622-6635  
FAX: TAS Strategic Human Resources 202-927-3365

Jack Mannion Director, Program Planning and Quality IRS / 1029  
202-622-9159  
FAX: Program Planning and Quality 202-622-4318

Bernie Coston Director, Taxpayer Advocate Panel (TAP) IRS / 7704  
202-622-5007  
FAX: Director, Taxpayer Advocate Panel 202-622-6143

Mary Ann Silvaggio Director, Area 1 Advocate — New York / New England IRS Area 1  
212-298-2015  
FAX: New York / New England Area 212-298-2332

Virgie Noel Director, Area 2 Advocate — Richmond IRS Area 2  
804-916-3510  
FAX: Richmond Area 804-916-3641

Melvin Ware Director, Area 3 Advocate — Atlanta / International IRS Area 3  
404-338-8710  
FAX: Atlanta / International Area 404-338-8709

Elayne Goldstein Director, Area 4 Advocate — Milwaukee IRS Area 4  
414-297-1646  
FAX: Milwaukee Area 414-297-3485

Olga Rhodes Director, Area 5 Advocate — Dallas IRS Area 5  
972-308-7019  
FAX: Dallas Area 972-308-7166

Michael Rickus Director, Area 6 Advocate — Seattle IRS Area 6  
206-220-4356  
FAX: Seattle Area 206-220-4930

Joe Benton Director, Area 7 Advocate — Oakland IRS Area 7  
510-637-2090  
FAX: Oakland Area 510-637-3189

Joe Budd [A] Director, Area 8 Advocate — Small Business / Self Employed Area IRS Area 8  
859-669-5556  
FAX: Small Business / Self Employed Area 859-669-5808

### DEPUTY COMMISSIONER, OPERATIONS SUPPORT

John M. Dalrymple Deputy Commissioner IRS / 3308  
202-622-6860

Alice Ronk [A] Assistant Deputy Commissioner IRS / 3308  
202-622-8475

Blanca Zayas Executive Assistant IRS / 3308  
202-622-6860  
FAX: Deputy Commissioner 202-622-8393

Gene Butler Project Manager, Enterprise Portfolio and Project Management IRS / 3308  
202-622-5099

### AGENCY-WIDE SHARED SERVICES

290 Broadway: 290 Broadway, 12th Floor, New York, NY 10007  
401 W. Peachtree: Summit Building, 401 W. Peachtree Street, NW, Stop 101-R, Atlanta, GA 30308  
CP 6: Crystal Plaza 6, 2221 S. Clark Street, Arlington, VA 22202  
Oxon Hill: Constellation Centre, 6009 Oxon Hill Road, Oxon Hill, MD 20745

James P. Falcone [A] Chief, Agency-wide Shared Services IRS / 3573  
202-622-7500  
FAX 202-622-0829

Michael Hutchins Executive Assistant to the Chief IRS / 3573  
202-622-5471

Charles Murray Senior Advisor to the Chief IRS / 3573  
202-927-4172

Jacque J. Thornbrough Director, Administrative Services IRS / 3605  
202-622-4566

Michele Hamilton Director, Equal Employment Opportunity and Diversity Division IRS / 3601  
202-622-4849

Sandra G. Roberts Director, Business Systems Planning IRS / 1317  
202-622-4030

Stephen M. Kunze Director, Office of Strategy and Finance IRS / 1529  
202-622-2374  
FAX: Office of Strategy and Finance 202-927-4386

Gregory T. Rehak Management Controls Coordinator IRS / 1529  
202-622-3702

Norris Walker [A] Director, Real Estate and Facilities Management CP 6 / 10th Fl.  
202-283-9400

Jacalyn Ressler Executive Assistant CP 6 / 10th Fl.  
202-283-9398

Janet E. Polsinelli [A] Director, Facilities Operations CP 6 / 10th Fl.  
202-283-9400  
FAX: Facilities Operations 202-283-9360

Thelma H. Harris Director, Equal Employment Opportunity and Diversity Field Services 401 W. Peachtree  
404-338-9095  
FAX: Equal Employment Opportunity and Diversity Field Services 404-338-9088

Janis Landis Director, Employee Support Services 290 Broadway  
212-298-2352  
FAX: Customer Support 212-298-2597

Dave Grant Director, Procurement IRS / 3134  
202-622-8480  
FAX: Director, Procurement 202-622-8868

\* See biographical section. ■ Presidential appt. requires Senate confirmation. □ Presidential appt.

[A] Acting. [D] Designate. [N] Nominee. [R] Retired. [SES] Senior Executive Service.

Fred Martin	<b>Deputy Director</b>	Oxon Hill / 8th Fl. 202-283-1200
	FAX: Deputy Director, Procurement	202-283-1421
Susan Grodin	<b>Executive Assistant</b>	Oxon Hill / 8th Fl. 202-283-1619
Tim Shaughnessy	<b>Director, Office of Procurement Policy</b>	Oxon Hill / 8th Fl. 202-283-1310
	FAX: Procurement Policy	202-283-1529
Linda Barrett	<b>Director, Office of Information Systems Acquisition</b>	Oxon Hill / 9th Fl. 202-283-1410
	FAX: Information Systems Acquisition	202-283-1533
Debra Grimes	<b>Director, Office of Electronic Procurement</b>	Oxon Hill / 8th Fl. 202-283-1510
	FAX: Electronic Procurement	202-283-1437
Brenda Bobbitt	<b>Director, Office of Modernization Acquisition</b>	Oxon Hill / 5th Fl. 202-283-2704
	FAX: Modernization Acquisition	202-283-0172
Frances Cofield	<b>Director, Office of Procurement Operations</b>	Oxon Hill / 7th Fl. 202-283-1610
	FAX: Procurement Operations	202-283-1514
J. T. Smith	<b>Director, Office of Contract Administration</b>	Oxon Hill / 10th Fl. 202-283-1710
	FAX: Contract Administration	202-283-1526
Joan Campbell [A]	<b>Director, Office of Field Procurement Operations</b>	Oxon Hill / 7th Fl. 202-283-1268
	FAX: Field Procurement Operations	202-283-1290
Mary Jo Labriola	<b>Director, Office of Technical Contract Management</b>	Oxon Hill / 7th Fl. 202-283-6997
	FAX: Technical Contract Management	202-283-1290
Raymona Stickell	<b>Director, Competitive Sourcing</b>	IRS / 7314 202-927-7550
Jim Bersch	<b>Executive Assistant</b>	IRS / 7314 202-927-7550
Joe Lynem	<b>Program Analyst</b>	IRS / 7314 202-927-7550
	FAX: Competitive Sourcing	202-622-7173

**CHIEF FINANCIAL OFFICER**

820: 820 First Street, N.E., Washington, DC 20002

Eileen T. Powell	<b>Chief Financial Officer</b>	IRS / 3110 202-622-6400
Janice Lambert	<b>Deputy Chief Financial Officer</b>	IRS / 3110 202-622-6400
	FAX: Chief Financial Officer	202-622-2261
April Winfrey-Daniels	<b>Chief of Staff</b>	IRS / 3109 202-622-6763
	FAX: Chief of Staff	202-622-4636
Janice Hedemann	<b>Associate Chief Financial Officer for Performance Budgeting</b>	IRS / 3205 202-622-8770
	FAX: Performance Budgeting	202-622-2767
Greg Kane	<b>Associate Chief Financial Officer for Revenue Financial Management</b>	820 / 710 202-435-5574
	FAX: Revenue Financial Management	202-622-8960

Kathleen Miller	<b>Associate Chief Financial Officer for Internal Financial Management</b>	820 / 650 202-435-5499
	FAX: Internal Financial Management	202-435-5489
Elaine Monroe	<b>Director, Assistance and Review</b>	820 / 700 202-435-5375
	FAX: Assistance and Review	202-435-5545

**CHIEF HUMAN CAPITAL OFFICER**

CP 6: Crystal Plaza 6, 2221 S. Clark Street, Arlington, VA 22202  
(Mail to: Internal Revenue Service, 1111 Constitution Avenue,  
N.W., Washington, DC 20224)  
NCFB: 5000 Ellin Road, Lanham, MD 20706  
(Mail to: Internal Revenue Service, 1111 Constitution Avenue,  
N.W., Washington, DC 20224)

Beverly Ortega Babers	<b>Chief Human Capital Officer</b>	IRS / 2413 202-622-7676
	FAX	202-622-8200
Annie Brown	<b>Senior Advisor</b>	IRS / 2407 202-622-7669
Robert Buggs	<b>Deputy Chief</b>	IRS / 2405 202-622-7676
	FAX: Deputy Chief Human Capital Officer	202-283-0322
Jordan Nye	<b>Executive Assistant</b>	IRS / 2413 202-622-3937
	FAX: Executive Assistant	202-622-0322
Alice Ronk	<b>Director, Organizational Change Program</b>	IRS / 3308 202-622-3626
	FAX: Organizational Change Program	202-927-5330
Linda McCullar	<b>Director, Leadership and Education</b>	CP 6 / 4th Fl. 202-283-9209
	FAX: Leadership and Education	202-283-9162
Jacqueline Whitaker	<b>Director, Planning and Measures</b>	IRS / 1101 202-622-4865
Terry Guidt [A]	<b>Director, Workforce Relations</b>	IRS / 1409 202-622-7671
	FAX: Workforce Relations	202-927-5330
Barbara L. Kelly	<b>Director, Personnel Policy</b>	CP 6 / 2nd Fl. 202-283-9000
	FAX: Personnel Policy	202-283-9050
Wayne Gibson	<b>Director, Program Management</b>	IRS / 1408 202-622-4935
	FAX	202-622-4754
Richard J. Cronin	<b>Director, Personnel Field Services</b>	NCFB / 215, 2B-05 202-283-2702
	FAX: Personnel Field Services	202-283-7980
Deb Nelson	<b>Director, Executive Leadership Services</b>	IRS / 3511 202-622-8463
	FAX: Executive Leadership Services	202-622-4548
Julia Cronin	<b>Director, Talent and Technology Management</b>	CP 6 / 4th Fl. 202-283-9098
	FAX	202-283-1436

**OFFICE OF THE CHIEF INFORMATION OFFICER**

NCFB: New Carrollton Federal Building, 5000 Ellin Road, Lanham,  
MD 20706

W. Todd Grams	<b>Chief Information Officer</b>	IRS / 3426 202-622-6800
	FAX: Chief Information Officer	202-622-7153

Donald Rakoskie	<b>Executive Assistant</b>	IRS / 3420 202-622-8964	Tim Corbett	<b>Director, Product Assurance</b>	NCFB / B6-401 202-283-6100
Leslie Anderson	<b>Senior Advisor</b>	IRS / 3428 202-622-6800	Paula Casaccia	FAX: Product Assurance	202-283-6105
Jan Dodson	<b>Director, Stakeholder Management</b>	IRS / 3524 202-622-3691		<b>Director, Program Management and Release Readiness</b>	NCFB / A2-202 202-283-7052
	FAX: Stakeholder Management	202-622-8880		FAX: Program Management and Release Readiness	202-283-5679
John E. Binnion	<b>Associate Chief Information Officer, Management</b>	IRS / 3426 202-622-4226	Pamela Carlson	<b>Director, Client Services</b>	NCFB / B7-100 202-283-7863
				FAX: Client Services	202-283-4229
Sara Wachspress	<b>Director, Financial Management Services</b>	IRS / 7033 202-927-6420	Kathy Jantzen	<b>Director, Enterprise Operations</b>	NCFB / B4-401 202-283-0990
	FAX: Financial Management Services	202-927-7573		FAX: Enterprise Operations	202-283-4403
Helen Bolton	<b>Director, Management Services</b>	IRS / 3524 202-622-6857	Ron Rosh	<b>Deputy Director</b>	NCFB / B5-401 202-283-0990
	FAX: Management Services	202-622-6850	Reggie McFadden	<b>Director, Technical Systems Software</b>	NCFB / A2-401 202-283-4030
C. Donald Bowser	<b>Director, Equal Employment Opportunity and Diversity</b>	NCFB / B8-157 202-283-4083		FAX: Technical Systems Software	202-283-3584
	FAX: Equal Employment Opportunity and Diversity	202-283-0839	Bert DuMars	<b>Director, Electronic Tax Administration</b>	IRS / 7331 202-622-7990
Michelle R. Kaplan [A]	<b>Director, Resources Allocation and Measurement</b>	NCFB / B8-200 202-283-6654		FAX: Electronic Tax Administration	202-622-6264
	FAX: Resources Allocation and Measurement	202-283-2109	Karen Taylor	<b>Chief of Staff</b>	IRS / 7331 202-622-8164
Vacant	<b>Capital Planning and Investment Control</b>			FAX: Chief of Staff	202-622-6264
Jim McDevitt	<b>Program Governance</b>	NCFB / B4-111 202-283-4338	Elizabeth Boyd, [A]	<b>Director, Research and Policy Branch</b>	IRS / 2403 202-622-1153
				FAX: Research and Policy Branch	202-622-9285
			Susan Smoter	<b>Director, Internet Development Services</b>	NCFB / C4-401 202-283-4881
				FAX: Internet Development Services	202-283-4885
			JoAnn Bass	<b>Director, Strategic Services</b>	NCFB / C4-300 202-283-0462
				FAX: Strategic Services	202-283-4786
			Darius Taylor	<b>Director, Development Services</b>	NCFB / C4-301 202-283-4780
				FAX: Development Services	202-283-4786
			Al Whitley [A]	<b>Director, End User Equipment and Services</b>	NCFB / A6-400 202-283-0864
			Lauren Buschor [A]	<b>Deputy Director</b>	NCFB / B-700 202-283-0864
				FAX: End User Equipment and Services	202-283-3578
			Jimi Stricklin	<b>Director, Web Services</b>	NCFB / B5-101 202-283-3500
				FAX: Web Services	301-283-9577
			Michael St. Jacques	<b>Director, Infrastructure, Architecture and Engineering</b>	NCFB / B3-401 202-283-6575
				FAX: Infrastructure, Architecture and Engineering	202-283-6576
			Frank Kist	<b>Director, Enterprise Networks</b>	NCFB / B5-100 202-283-7820
				FAX: Enterprise Networks	202-283-6164
			Leslie Lehrkinder	<b>Director, Competitive Sourcing</b>	NCFB / B8-401 202-283-4060
				FAX: Competitive Sourcing	202-283-4040

### Information Technology Services

Terence Lutes	<b>Associate Chief Information Officer, Information Technology Services</b>	IRS / 3137 202-622-0260
	FAX: Information Technology Services	202-622-5029
Art Gonzalez	<b>Deputy Associate Chief Information Officer</b>	IRS / 3137 202-622-0260
	FAX: Deputy	202-622-5029
Curt Turner	<b>Director, Business Systems Development</b>	NCFB / A8-202 202-283-1970
	FAX: Business Systems Development	202-283-3290
Cecile Jones	<b>Deputy Director</b>	NCFB / A8-401 202-283-1970
	FAX: Deputy Director	202-283-0907
Mel Mitchell	<b>Director, Corporate Data and Systems Management</b>	NCFB / A7-202 202-283-3400
	FAX: Corporate Data and Systems Management	202-283-3403
Charles McClam	<b>Director, Compliance Systems</b>	NCFB / A9-202 202-283-3200
	FAX: Compliance Systems	202-283-3205
James Gaul	<b>Director, Internal Management Systems</b>	NCFB / A7-201 202-283-2810
	FAX: Internal Management Systems	202-283-2801
Diana Whitby	<b>Director, Filing Systems</b>	NCFB / A5-201 202-283-3710
	FAX: Filing Systems	202-283-3710
Brent Hill	<b>Director, Customer Applications Development</b>	Ogden 801-620-4176
	FAX: Customer Applications Development	512-460-2592

### Business Systems Modernization

Fred Forman	<b>Associate Chief Information Officer, Business Systems Modernization</b>	IRS / 3427 202-622-2475
-------------	--	----------------------------

★ See biographical section. ■ Presidential appt. requires Senate confirmation. □ Presidential appt. [A] Acting. [D] Designate. [N] Nominee. [R] Retired. [SES] Senior Executive Service.

Andrea Beachy	Senior Program Advisor	IRS / 3427 202-622-6559
Tracy King	Executive Assistant	IRS / 3026 202-622-4912
	FAX: Associate Chief Information Officer	202-622-3078
Rick Skorny	Deputy Associate Chief Information Officer, Program Management	IRS / 3431 202-283-5787
	FAX: Program Management	202-283-0109
John Starace [A]	Director, Tax Administration Modernization	NCFB / B9-401 202-283-5327
	FAX: Tax Administration Modernization	202-283-0109
Christopher J. Egger [A]	Director, Data Management Modernization	NCFB / B9-101 202-283-7730
	FAX: Data Management Modernization	202-283-0109
Zipora Brown	Director, Internal Management Modernization	NCFB / B9-300 202-283-1700
	FAX: Internal Management Modernization	202-283-0109
Bob Albicker	Deputy Associate Chief Information Officer, Systems Integration	IRS / 3419 202-622-7100
	FAX: Systems Integration	202-622-1031
Catherine Goins	Executive Assistant to the Chief Information Officer, Systems Integration	IRS / 3419 202-622-8037
	FAX: Executive Assistant, Systems Integration	202-622-1031
Cecil T. Hua	Director, Systems Engineering and Integration	NCFB / B7-401 202-283-5929
Dan Horsey	Director, Enterprise Architecture	NCFB / B9-203 202-283-0150
	FAX: Enterprise Architecture	202-283-5808
Jeffrey Wann	Director, Infrastructure Modernization	NCFB / B9-100 202-283-5998
	FAX: Infrastructure Modernization	202-283-0109
John Yost	Director, Release Management	NCFB / B9-301 202-283-5329
	FAX: Release Management	202-283-0109
Richard Spires	Associate Chief Information Officer, Modernization Management	IRS / 3427 202-622-5157
Gina Garza	Deputy Associate Chief Information Officer, Business Integration	IRS / 3427 202-622-2847
	FAX: Business Integration	202-622-3078

**Chief of Mission Assurance**

Daniel Galik	Chief, Mission Assurance	IRS / 3407 202-622-8910
Carla J. Smith	Executive Assistant	IRS / 3407 202-622-8910
Ray Wiggins	Chief of Staff	IRS / 3407 202-622-8910
	FAX: Mission Assurance	202-622-8538
Richard Stone [A]	Director, Assurance Programs	NCFB / C8-300 202-283-4806
	FAX: Assurance Programs	202-283-4432

George Jakabcin	Director, Modernization and Systems Security Engineering	NCFB / B8-100 202-283-5179
	FAX: Modernization and Systems Security Engineering	202-283-4029
Rose Hernandez	Director, Certification Testing, Evaluation and Assessment	NCFB / C8-100 202-283-4500
	FAX: Certification Testing, Evaluation and Assessment	202-283-4432
Colleen Murphy	Director, Operational Assurance	NCFB / C8-300 202-283-4351
	FAX: Operational Assurance	202-283-4432

**Privacy Advocate**

Shar Turner [A]	Director, Office of Privacy	IRS / 7050 202-927-5170
	FAX: Office of Privacy	202-927-6785

**DEPUTY COMMISSIONER, SERVICES AND ENFORCEMENT**

Mark E. Matthews	Deputy Commissioner	IRS / 3000 202-622-4255
Linda Kroening	Assistant Deputy Commissioner	IRS / 3016 202-622-4255
	FAX: Deputy Commissioner	202-622-5756
Joann L. Buck	Senior Advisor	IRS / 3009 202-622-4201
	FAX: Senior Advisor	202-622-5552
Dianne Grant	Senior Advisor	IRS / 3017 202-622-3599
	FAX: Senior Advisor	202-622-6864

**TAX ADMINISTRATION COORDINATION**

Gary Doniger [A]	Deputy Director	IRS / 7214 202-927-4800
	FAX: Tax Administration Coordination	202-622-9740

**OFFICE OF PROFESSIONAL RESPONSIBILITY**

Cono R. Namorato	Director, Office of Professional Responsibility	IRS / 7238 202-927-3397
Stephen Whitlock	Deputy Director	IRS / 7238 202-622-5267
Joan Gotwald	Executive Assistant	IRS / 7238 202-622-0657
	FAX: Office of Professional Responsibility	202-622-2207

**CRIMINAL INVESTIGATION**

Nancy J. Jardini	Chief, Criminal Investigation	IRS / 2501 202-622-3200
Richard Speier Jr.	Deputy Chief	IRS / 2501 202-622-6190
Rebecca Sparkman	Executive Assistant	IRS / 2517 202-622-7775
	FAX: Chief, Criminal Investigation	202-622-2703
Pota E. Coston	Director, Strategy	IRS / 2527 202-622-5876

John S. Fowler	Deputy Director	IRS / 2527 202-622-5876
	FAX: Strategy	202-622-7613
Dwight J. Sparlin	Director, Operations Policy and Support	IRS / 2143 202-622-4100
Andre Martin [A]	Deputy Director, Operations Policy and Support	IRS / 2143 202-622-4100
	FAX: Operations Policy and Support	202-622-5591
William A. Whitledge	Deputy Director, Operations Policy and Support; Director, Electronic Crimes Program	IRS / 2549 202-622-8458
	FAX: Operations Policy and Support; Director, Electronic Crimes Program	202-927-6771
Vicki Duane	Director, Refund Crimes	IRS / 2213 202-622-7140
Al Patton	Deputy Director	IRS / 2213 202-622-7140
	FAX: Refund Crimes	202-622-6975
Patti S. Reid	Director, Communications and Education	IRS / 2528 202-622-7796
	FAX: Communications and Education	202-622-7213
Charod Oliphant	Director, Equal Employment Opportunity	IRS / 2239 202-622-7803
	FAX: Equal Employment Opportunity	202-622-5631

### OFFICE OF THE COMMISSIONER, LARGE AND MID-SIZE BUSINESS DIVISION

MINT: Mint Building, 801 9th Street, N.W., Washington, DC 20220  
(Mail to: 1111 Constitution Avenue, N.W., Washington, DC 20224)

Deborah M. Nolan	Commissioner	MINT / M4-315 202-283-8710
Bruce Unger	Deputy Commissioner	MINT / M4-315 202-283-8710
Paul Witte	Executive Assistant	MINT / M4-315 202-283-8510
Dale Ammons	Executive Assistant, Operations	MINT / M4-306 202-283-8590
	FAX: Office of the Commissioner	202-283-8508
Christina Navarrete-Wasson	Director, Equal Employment Opportunity and Diversity	MINT / M3-177 202-283-8653
	FAX: Equal Employment Opportunity and Diversity	202-283-1503
Robert Green	Director, International	Mint Anx / 332 202-435-5000
Elvin T. Hedgpath	Deputy Director	Mint Anx / 332 202-435-5000
	FAX: International	202-435-5010
Keith Jones	Director, Field Specialists	MINT / M3-444 202-283-8290
Walter Harris	Deputy Director	MINT / M3-441 202-283-8336
	FAX: Field Specialists	202-283-8354
Kelly Cables	Director, Quality Assurance and Performance Management	MINT / M3-107 202-283-8334
	FAX: Quality Assurance and Performance Management	202-283-8354
Kathy Petronchak	Director, Pre-filing and Technical Guidance	MINT / M3-443 202-283-8280

Doug O'Donnell	Deputy Director	MINT / M3-442 202-283-8280
	FAX: Pre-filing and Technical Guidance	202-283-8313
Dick Teed	Director, Strategy, Research and Program Planning	MINT / M3-105 202-283-8335
	FAX: Strategy, Research and Program Planning	202-283-8354
Jim O'Malley	Director, Management and Finance	MINT / M4-310 202-283-8506
	FAX: Management and Finance	202-283-8508
Dave Bass	Director, Business Systems Planning	MINT / M4-190 202-283-8618
	FAX: Business Systems Planning	202-283-7176
Chris Johnson	Director, Communications and Liaison	MINT / M4-373 202-283-8563
	FAX: Communications and Liaison	202-283-8682

### Communications, Technology and Media Industry

Broadway: 290 Broadway, 12th Floor, New York, NY 10007  
1301 Clay: 1301 Clay Street, Suite 1650S, Oakland, CA 94612

Frank Ng	Director	1301 Clay 510-637-4600
	FAX: Communications, Technology and Media Industry	510-637-2539
Cliff Jernigan	Senior Industry Advisor	San Jose 408-817-6805
	FAX: Senior Industry Advisor	408-817-6411
Laura Prendergast	Director, Field Operations (Manhattan)	Broadway 212-298-2099
	FAX: Manhattan	212-298-2153
JoAnn Bank	Director, Field Operations (Northern California)	1301 Clay 510-637-2570
	FAX: Northern California	510-637-2619

### Financial Services Industry

Broadway: 290 Broadway, 12th Floor, New York, NY 10007  
Downers Grove: 1901 Butterfield Road, Suite 310, Downers Grove,  
IL 60515

Hartford: 135 High Street, Stop 300, Hartford, CT 06103

Paul DeNard	Director	Broadway 212-298-2130
	FAX: Director	212-298-2124
Paul Claytor	Senior Industry Advisor	Downers Grove 630-493-5955
	FAX: Senior Industry Advisor	630-493-5980
Pat Chaback	Director of Field Operations (Hartford)	Hartford 860-756-4570
	FAX: Hartford	860-756-4699
Barry Shott	Director of Field Operations (Manhattan)	Broadway 212-298-2112
	FAX: Manhattan	212-298-2153

### Heavy Manufacturing, Construction, and Transportation Industry

Detroit: 477 Michigan Avenue, Detroit, MI 48226  
Iselin: 111 Wood Avenue, South, Iselin, NJ 08830

★ See biographical section. ■ Presidential appt. requires Senate confirmation. □ Presidential appt. [A] Acting. [D] Designate. [N] Nominee. [R] Retired. [SES] Senior Executive Service.

John Petralla	Director	Iselin 732-452-8102
	FAX: Director	732-452-8140
Robert D. Adams	Senior Industry Advisor	Iselin 732-452-8110
	FAX: Senior Industry Advisor	732-452-8140
John Risacher	Director of Field Operations (Detroit)	Detroit 313-628-3660
	FAX: Detroit	313-628-3659
Larry Barnes	Director of Field Operations (New Jersey)	Iselin 732-452-8103
	FAX: New Jersey	732-452-8140

**Natural Resources Industry**

Houston: 1919 Smith Street, Mail Code 1000 HOU, Houston, TX 77002

Los Angeles: 300 N. Los Angeles Street, M/S 4001, Los Angeles, CA 90012

Bobby Scott	Director	Houston 713-209-3704
	FAX: Director	713-209-3723
Doug Berg	Senior Industry Advisor	Houston 713-209-3637
	FAX: Senior Industry Advisor	713-209-3723
Sergio Arrellano	Director of Field Operations (Houston)	Houston 713-209-3705
	FAX: Houston	713-209-3723
Paul Cordova	Director of Field Operations (California)	Los Angeles 213-576-4300
	FAX: California	213-576-4301

**Retailers, Food, Pharmaceuticals and Healthcare Industry**

Downers Grove: 1901 Butterfield Road, Suite 310, Downers Grove, IL 60515

Iselin: 111 Wood Avenue, South, Iselin, NJ 08830

Henry Singleton	Director	Downers Grove 630-493-5900
Kurt Meier	Senior Industry Advisor	Downers Grove 630-493-5930
	FAX: Director	630-493-5910
Tom Williams [A]	Director of Field Operations (New Jersey)	Iselin 732-452-8111
	FAX: New Jersey	732-452-8139
Jim Sevier	Director of Field Operations (Chicago)	Downers Grove 630-493-5940
	FAX: Chicago	630-493-5958

**OFFICE OF THE COMMISSIONER, SMALL BUSINESS / SELF-EMPLOYED DIVISION**

Dallas: 4050 Alpha Road, Stop 4000 MSRO, Dallas, TX 75244  
NCFB: New Carrollton Federal Building, 5000 Ellin Road, Lanham, MD 20706

333 Market: 333 Market Street, Suite 1402, San Francisco, CA 94105

950 L'Enfant: 950 L'Enfant Plaza, S.W., Washington, DC 20024

Kevin M. Brown	Commissioner	NCFB 202-622-0600
Linda Stiff	Deputy Commissioner	NCFB 202-622-0600
Ellie Convery	Senior Operations Advisor	NCFB 202-283-7401
	FAX	202-283-7252

Howard Oglesby	Senior Operations Advisor	NCFB 202-283-2304
	FAX	202-283-4428
Wayne Thomas	Special Assistant, Examination	NCFB 202-622-0600
Cathy Franchina	Executive Assistant	NCFB 202-283-7396
Martin Kelly	Executive Assistant	NCFB 202-283-6875
	FAX: Office of the Commissioner	202-283-7252
Beth Tucker	Director, Communications and Liaison	NCFB 202-283-7392
	FAX: Communications and Liaison	202-283-0075
Belinda McCafferty [A]	Deputy Director, Office of Governmental Liaison and Disclosure	IRS / 1603 202-622-6200
	FAX: Governmental Liaison and Disclosure	202-622-5149
	Atlanta	404-338-8505
Chris Mollett	Director, Equal Employment Opportunity and Diversity	NCFB 202-283-7314
	FAX: Equal Employment Opportunity and Diversity	202-283-1391
Michael Chesman	Director, Office of Taxpayer Burden Reduction	NCFB / C2-101 202-283-7673
	FAX: Office of Taxpayer Burden Reduction	202-283-2596
Steve Kesselman	Director, Fraud / BSA	Philadelphia 215-597-3442
	FAX: Fraud / BSA	215-597-9306
Pam LaRue	Director, Strategy and Resource Management	NCFB 202-283-2250
	FAX: Strategy and Resource Management	202-283-2324
Jim Dumais	Director, Business Systems Planning	NCFB 202-283-2549
	FAX: Business Systems Planning	202-283-2837
David Krieg	Director, Human Resources	NCFB 202-283-7646
	FAX: Human Resources	202-283-0055
Francine Verdine	Chief, Cross Functional Program Management	NCFB / C3-258 202-283-0039
Jack Tootson	Chief, Learning Executive	NCFB 202-283-7373
	FAX: Learning Executive	202-283-0057
Brenda Wisniewski	Technology Enabled Learning Executive	Atlanta 404-338-7220
	FAX: Technology Enabled Learning Executive	404-338-8244
Charles (Bud) Pautler	Director, Research	NCFB 202-283-2620
	FAX: Strategy	202-283-0810
Dirk Heil	Director, Strategy and Finance	333 Market 415-848-4751
	FAX: Strategy and Finance	415-848-4758
Brady Bennett	Director, Collection	NCFB 202-283-7660
	FAX: Collection	202-283-0058
William H. (Bill) Holmes	Director, Planning and Analysis	NCFB / C3-236 202-283-7654
Cheryl Sherwood	Director, Collection Policy	NCFB 202-283-2306
	FAX: Collection Policy	202-283-0357
Steve Burgess	Director, Examination	Jacksonville 904-665-0501

★ See biographical section. ■ Presidential appt. requires Senate confirmation. □ Presidential appt. [A] Acting. [D] Designate. [N] Nominee. [R] Retired. [SES] Senior Executive Service.

Marsha Ramirez	<b>Director, Examination Policy</b>	NCFB / C9-215 202-283-2170
	FAX: Examination Policy	202-283-0352
Monica Baker	<b>Director, Examination Operations Support</b>	NCFB / C6-401 202-283-2354
	FAX: Examination Operations Support	202-283-2257
Scott Schmidt	<b>Director, Abusive Transactions</b>	NCFB / C6-214 202-283-2517
	FAX: Abusive Transactions	202-283-2240
Peggy Rule	<b>Director, Alternative Resolution Strategies</b>	Oakland 510-637-2700
Bill Conlon	<b>Director, Specialty Programs</b>	NCFB 202-283-2150
	FAX: Specialty Programs	202-283-2240
Ricky Stiff	<b>Chief, Excise Tax Operations</b>	IRS / 2016 202-622-2150
	FAX: Excise Tax Operations	202-622-5407
John Tuzynski	<b>Chief, Employment Tax Operations</b>	NCFB / C6-451 202-283-2316
	FAX: Employment Tax Operations	202-283-4762
Aileen Condon	<b>Chief, Estate and Gift Tax Operations</b>	
Joni Troncoso	<b>Chief, International Operations</b>	950 L'Enfant / 3311 202-874-1605
	FAX: International Operations	202-874-1803
John Bickford	<b>Chief, Planning and Monitoring</b>	NCFB 202-283-2515
Bobby Hunt	<b>Director, Compliance Services, Campus Operations</b>	NCFB 202-283-2200
	FAX: Compliance Services, Campus Operations	202-283-0285
Becky Chiaramida	<b>Director, Campus Collection Compliance</b>	NCFB 202-283-4943
	FAX: Campus Collection Compliance	202-283-4945
Cheryl Gramalia	<b>Director, Campus Reporting Compliance</b>	NCFB 202-283-0712
	FAX: Campus Reporting Compliance	202-283-0285
Renee Mitchell	<b>Director, Case Processing</b>	NCFB 202-283-7223
Sherrill Fields	<b>Director, Taxpayer Education and Communication</b>	NCFB 202-283-2624
	FAX	202-283-4979
Tom Dobbins	<b>Director, Partnership Outreach</b>	IRS / 2023 202-622-8972
	FAX: Partnership Outreach	202-622-2675
Al Thatcher	<b>Director, Special Programs and Oversight</b>	Baltimore 410-962-6996
	FAX: Special Programs and Oversight	302-792-6666

#### OFFICE OF COMMISSIONER, TAX EXEMPT AND GOVERNMENT ENTITIES DIVISION

1750 PA: Penn Building, 1750 Pennsylvania Avenue, N.W., Washington, DC 20006  
(Mail to: 1111 Constitution Avenue, N.W., Washington, DC 20224)

Steven T. Miller	<b>Commissioner</b>	1750 PA / 684 202-283-2500
Sarah Hall Ingram	<b>Deputy Commissioner</b>	1750 PA / 682 202-283-2700

Tom Terry	<b>Senior Technical Advisor</b>	1750 PA / 641 202-283-9910
Rick Trevino	<b>Executive Assistant</b>	1750 PA / 6T1 202-283-9963
Richard M. (Mike) Daly	<b>Executive Assistant</b>	1750 PA / 6J1 202-283-9894
	FAX	202-283-9973
Ted Ballard	<b>Director, Business Systems Planning</b>	1750 PA / 6T5 202-283-9967
	FAX: Business Systems Planning	202-283-9956
Steven J. Pyrek	<b>Director, Communications and Liaison</b>	1750 PA / 6T4 202-283-9966
	FAX: Communications and Liaison	202-283-9956
Paul Fowler	<b>Director, Human Resources</b>	Dallas 972-308-1919
	FAX: Human Resources	972-308-1910
Bryan Musselman	<b>Director, Finance</b>	1750 PA / 6G7 202-283-9906
	FAX: Finance	202-283-9911
Brad Bouton	<b>Director, Planning</b>	1750 PA / 6G6 202-283-9905
	FAX: Planning	202-283-9911
Dan Rosa	<b>Director, Research and Analysis</b>	1750 PA / 6C4 202-283-9855
	FAX: Research and Analysis	202-283-9848
Carol D. Gold	<b>Director, Employee Plans</b>	1750 PA / 441 202-283-2100
	FAX: Employee Plans	202-283-9525
Martha Sullivan	<b>Director, Exempt Organizations</b>	1750 PA / 341 202-283-2300
	FAX: Exempt Organizations	202-283-8858
Preston Butcher	<b>Director, Government Entities</b>	1750 PA / 561 202-283-2900
	FAX: Government Entities	202-283-9760
Janna Skufca	<b>Director, Customer Account Services</b>	Cincinnati 513-263-3734
	FAX	513-263-3735

#### OFFICE OF THE COMMISSIONER, WAGE AND INVESTMENT DIVISION

Summit: Summit Building, 401 W. Peachtree Street, N.W., Mail Stop 11-WI, Atlanta, GA 30308

Henry O. Lamar Jr.	<b>Commissioner</b>	Summit / 2200 404-338-7060
	FAX	404-338-7054
Richard J. Morgante	<b>Deputy Commissioner</b>	IRS / 3521 202-622-6623
Frank Spiegelberg	<b>Senior Advisor</b>	IRS / 3140 202-622-5054
Dorene Viglione [A]	<b>Senior Advisor</b>	Summit / 2200 404-338-8911
	FAX	404-338-7054
Melanie K. Arwood	<b>Executive Assistant</b>	IRS / 3521 202-927-7514
	FAX	202-927-6355
Mary Ray	<b>Executive Assistant</b>	Summit / 2200 404-338-7133
Muriel Whorley	<b>Executive Assistant</b>	IRS / 3402 202-622-4063
David R. Williams	<b>Director, Earned Income Tax Credit</b>	IRS / 7537 202-622-9630
	FAX: Earned Income Tax Credit	202-622-9660

\* See biographical section. ■ Presidential appt. requires Senate confirmation. □ Presidential appt. [A] Acting. [D] Designate. [N] Nominee. [R] Retired. [SES] Senior Executive Service.

Keith Taylor **Director, Health Coverage Tax Credit Program** 820 / 750  
202-622-1509  
FAX: Health Coverage Tax Credit Program 202-962-0532

Jerald Heschel **Director, Individual Taxpayer Identification Number (ITIN) Project Office** Summit  
404-338-9004

Carol Barnett **Director, Human Capital Office** Summit  
404-338-8900  
FAX: Human Capital Office 404-338-8427

Debbie Vitale [A] **Senior Operations Advisor** Summit  
404-338-8631  
FAX: Senior Operations Advisor 404-338-8427

Julie Rushin **Director, Business Systems Planning** NCFB / C6-300  
202-283-4850  
FAX: Business Systems Planning 202-283-4894

Maureen C. Allen **Director, Communications** Summit  
404-338-7105  
FAX: Communications 404-338-9905

Dee Dee Cobb-Byrd **Director, Equal Employment Opportunity and Diversity** Summit  
404-338-7999  
FAX: Equal Employment Opportunity and Diversity 404-338-7998

Mary E. Davis **Director, Strategy and Finance** Summit  
404-338-8865  
FAX: Strategy and Finance 404-338-7557

**Customer Assistance, Relationships and Education (CARE)**

Summit: Summit Building, 401 W. Peachtree Street, N.W., Mail Stop 32-W1, Atlanta, GA 30308-3539

Tyrone B. Ayers **Director** Summit  
404-338-7100

Verlinda F. Paul **Operations Advisor** Summit / 2238  
404-338-7112  
FAX: Director 404-338-8427

Ellie M. Cimaglia **Director, Field Assistance** Summit  
404-338-7141  
FAX 404-338-8741

Maggie Houston **Director, Field Assistance Area 2 Office (Greensboro)** 336-378-2091  
FAX 336-378-2069

Richard L. Rodriguez **Director, Field Assistance Area 1 Office (Hartford)** 860-756-4566  
FAX 860-756-4567

Don L. Mainwaring **Director, Field Assistance Area 3 Office (New Orleans)** 504-558-3301  
FAX 504-558-3300

James J. Walsh **Director, Field Assistance Area 4 Office (Phoenix)** 602-207-8292  
FAX 602-207-8088

Sharon M. Oliver [A] **Director, Field Assistance Area 5 Office (Oakland)** 510-637-2377  
FAX 510-637-2509

Carolyn Tavenner **Director, Media and Publications** IRS / 6710  
202-622-2875  
FAX 202-622-9695

John Gunner **Director, Multimedia Publishing** IRS / 6564  
202-622-7000  
FAX 202-622-6395

Denise Fayne **Director, Tax Forms and Publications** IRS / 6406  
202-622-5200  
FAX 202-622-5025

Mark Pursley **Director, Stakeholder Partnerships, Education and Communications (SPEC)** Summit / 2238  
404-338-7104  
FAX 404-338-9037

Sue Sottile **Director, Strategic Planning** IRS / 2132  
202-622-3104  
FAX: Strategic Planning 202-622-6327

Margaret L. Warren **Director, Product and Partnership Development** Summit  
404-338-7149  
FAX 404-338-9037

Marie A. Medeck **Director, Field Operations (Atlanta)** Summit  
404-338-8673  
FAX 404-338-9037

Sheldon Schwartz **Director, SPEC Area Office (Greensboro)** 336-378-2092  
FAX 336-378-2069

Lesley C. Baronich **Director, SPEC Area Office (Dallas)** 972-308-7416  
FAX 972-308-7026

Gloria McGhee [A] **Director, SPEC Area Office (Indianapolis)** 317-226-0370  
FAX 317-226-0378

Frank Jugo [A] **Director, SPEC Area Office (Phoenix)** 602-207-8288  
FAX 602-207-8088

**Compliance**

Summit: Summit Building, 401 W. Peachtree Street, N.W., Atlanta, GA 30308

Pamela Watson **Director** Summit / 1531  
404-338-9904  
FAX: Compliance 404-338-9905

Loretta Ayers **Operations Adviser** Summit  
404-338-8516

Debbie O'Camb **Director, Filing and Payment Compliance** Summit  
404-338-8686

Jim Grimes **Director, Reporting Compliance** Summit  
404-338-7643  
FAX: Reporting Compliance 404-338-7219

Jean Valenti **Field Director, Compliance Services (Andover)** 978-474-5830  
FAX 978-474-9773

Rick E. Byrd **Field Director, Compliance Services (Atlanta)** 678-530-6611  
FAX 678-530-6336

Richard R. Auby **Field Director, Compliance Services (Austin)** 512-460-1664  
FAX 512-460-0822

Ronda Hon **Field Director, Compliance Services (Fresno)** 559-454-6020  
FAX 559-454-5266

Monte Simonsen **Field Director, Compliance Services (Kansas City)** 913-344-7400  
FAX 913-344-7511

★ See biographical section. ■ Presidential appl. requires Senate confirmation. □ Presidential appl. [A] Acting. [D] Designate. [N] Nominee. [R] Retired. [SES] Senior Executive Service.

**Customer Account Services**

Cincinnati: P. O. Box 141118, Cincinnati, OH 45250  
 Doraville: P. O. Box 48-492, Mail Stop 950, Doraville, GA 30362

Dave Medeck	Director	Summit 404-338-8910
Karen L. Hill	Operations Advisor	Summit 404-338-8923
	FAX: Customer Account Services	404-338-8924
John Liuzzi	Director, Contact Center Technology	Doraville 678-530-5471
	FAX: Contact Center Technology	678-530-5043
Tim Nolan [A]	Director, Joint Operations Center	Doraville 678-530-6604
Jimmy L. Smith	Director, Submission Processing	Cincinnati 859-669-5552
Estelle R. Tunley	Deputy Director, Submission Processing	NCFB / C5-401 202-283-1000
	FAX	202-283-4866
Carol Stender-Larkin	Field Director, Submission Processing (Andover)	978-474-5421
	FAX	978-474-5711
James C. Gaither	Field Director, Submission Processing (Atlanta)	770-455-2214
	FAX	770-455-2262
David Boose	Field Director, Submission Processing (Austin)	512-460-7002
	FAX	512-460-7037
Ellen B. Mooradian	Field Director, Submission Processing (Fresno)	559-454-6002
	FAX	559-456-5608
Frederick Hodge	Field Director, Submission Processing (Kansas City)	816-823-8230
	FAX	816-823-8231
Hugh Davis Jr.	Field Director, Submission Processing (Memphis)	901-546-2224
	FAX	901-546-2140
Bonnie Harrison [A]	Field Director, Submission Processing (Philadelphia)	215-516-2222
	FAX	215-516-2001
Betsy Kinter	Field Director, Accounts Management	Summit / 9th Fl. 404-338-9003
	FAX: Accounts Management	404-338-8831
Margaret J. Connell	Field Director, Accounts Management (Andover)	978-474-5422
	FAX	978-474-5711
Nancy A. Session [A]	Field Director, Accounts Management (Atlanta)	678-530-6614
	FAX	678-530-6336
Charles Washington Jr.	Field Director, Accounts Management (Austin)	512-460-0001
	FAX	512-460-0822
R. Glen Coles	Field Director, Accounts Management (Fresno)	559-454-6001
	FAX	559-454-7368
Melissa Snell [A]	Field Director, Accounts Management (Kansas City)	913-344-7441
	FAX	913-344-7407

**OFFICE OF THE CHIEF COUNSEL**

L'Enfant: 950 L'Enfant Plaza, S.W., Washington, DC 20024  
 (Mail to: 1111 Constitution Avenue, N.W., Washington, DC 20224)  
 1750 PA: 1750 Pennsylvania Avenue, N.W., Washington, DC 20220

Donald L. Korb ■	Chief Counsel	IRS / 3026 202-622-3300
Donald T. Rocen	Deputy Chief Counsel, Operations	IRS / 3026 202-622-3300
Nicholas J. DeNovio	Deputy Chief Counsel, Technical	IRS / 3034 202-622-3300
Cary D. Pugh	Special Counsel	IRS / 3026 202-622-3300
Jonathan R. Zelnik	Senior Counsel	IRS / 3026 202-622-3300
	FAX: Office of the Chief Counsel	202-622-4277
Judith M. Wall	Counsel, National Taxpayer Advocate Program	IRS / 3219 202-622-4947
	FAX: National Taxpayer Advocate Program	202-622-5065
Peter LaBelle [A]	Division Counsel / Associate Chief Counsel, Large and Mid-size Business	MINT 202-283-8604
	FAX: Large and Mid-size Business	202-283-7176
Thomas R. Thomas	Division Counsel / Associate Chief Counsel, Small Business / Self Employed	IRS / 3531 202-622-2450
	FAX: Small Business / Self Employed	202-927-0577
Nan Marks	Division Counsel / Associate Chief Counsel, Tax Exempt and Government Entities	1750 PA 202-283-9898
	FAX: Tax Exempt and Government Entities	202-283-9895
Carol Campbell	Division Counsel / Associate Chief Counsel, Wage and Investment	IRS / 3407 202-622-7268
	FAX: Wage and Investment	202-622-8393
William Alexander	Associate Chief Counsel, Corporate	IRS / 5408 202-622-7700
	FAX: Corporate	202-622-6834
Edward (Ted) Cronin	Division Counsel / Associate Chief Counsel, Criminal Tax	IRS / 2575 202-622-4460
	FAX: Criminal Tax	202-622-6302
Dennis Ferrara	Associate Chief Counsel, Finance and Management	IRS / 3042 202-622-3330
	FAX: Finance and Management	202-622-4323
Lon B. Smith	Associate Chief Counsel, Financial Institutions and Products	IRS / 4300 202-622-3900
	FAX: Financial Institutions and Products	202-622-4425
Mark S. Kaizen	Associate Chief Counsel, General Legal Services	L'Enfant / 2nd Fl. 202-283-7900
	FAX: General Legal Services	202-283-7979
Robert M. Brown	Associate Chief Counsel, Income Tax and Accounting	IRS / 4050 202-622-4800
	FAX: Income Tax and Accounting	202-622-6316
Hal Hicks	Associate Chief Counsel, International	IRS / 4619 202-622-3800
	FAX: International	202-622-4484
Heather C. Maloy	Associate Chief Counsel, Passthroughs and Special Industries	IRS / 5300 202-622-3000
	FAX: Passthroughs and Special Industries	202-622-4524

★ See biographical section. ■ Presidential appt. requires Senate confirmation. □ Presidential appt. [A] Acting. [D] Designate. [N] Nominee. [R] Retired. [SES] Senior Executive Service.

Deborah A. Butler **Associate Chief Counsel, Procedure and Administration** IRS / 5501  
202-622-3400  
FAX: Procedure and Administration 202-622-4914

**IRS Local Disclosure Offices**

**Atlanta Disclosure Office:** Room 1905, Stop 602-D  
SE:S:MS:C&L:GLD:A3:ATL, 401 W. Peachtree Street, Atlanta, GA  
30308 Services Alabama, Georgia, South Carolina  
404-338-8539  
404-338-8542

**Austin Campus Disclosure Office:** SE:S:MS:C&L:GLD:A3:AUSC, Mail  
Stop 7000 AUSC, 3651 South IH 35, Austin, TX 78741 Services:  
Texas  
512-460-4433  
512-460-4437

**Baltimore Disclosure Office:** George Fallon Federal Building, Room  
1210, 31 Hopkins Plaza, SE:S:MS:CL:GLD:A2:BAL, Baltimore, MD  
21201 Services District of Columbia, Maryland, West Virginia, U.S.  
Territories  
410-962-3168  
410-962-4850

**Boston Disclosure Office:** Mail Stop 41150, SE:S:MS:CL:GLD:A1:BOS,  
25 New Sudbury Street, Boston, MA 02203 Services Maine,  
Massachusetts, New Hampshire, Vermont  
617-316-2401  
617-316-2400

**Brookhaven Campus Disclosure Office:** SE:S:MS:C&L:GLD:A1:BC,  
1040 Waverly Avenue, Mail Stop 241, Holtsville, NY 11742

**Brooklyn Disclosure Office:** 10 Metro Tech Center, 625 Fulton Street,  
SE:S:MS:CL:GLD:A1:BRO, Brooklyn, NY 11201-5404 Services New  
York (New York is also serviced by offices in Brookhaven Campus,  
Buffalo and Manhattan. If you are not sure which office services your  
area, please call or fax the office nearest you for assistance.)  
718-488-2511  
718-488-2514

**Buffalo Disclosure Office:** Room 505, SE:SE:MS:CL:GLD:A1:BUF, 111  
W. Huron Street, Buffalo, NY 14202 Services New York (New York is  
also serviced by offices in Brookhaven Campus, Brooklyn and  
Manhattan. If you are not sure which office services your area, please  
call or fax the office nearest you for assistance.)  
716-961-5541  
716-961-5070

**Chicago Disclosure Office:** Mail Stop 7000 CHI, Room 2820,  
SE:S:MS:C&L:GLD:A2:CHI, 230 S. Dearborn Street, Chicago, IL  
60604 Services: Illinois  
312-566-3525  
312-566-3526

**Cincinnati Disclosure Office:** SE:S:MS:C&L:GLD:A2:CIN, P.O. Box  
1818, 500 Main Street, Room 7019, Cincinnati, OH 45201 Services  
Colorado, Montana, Utah, Wyoming

**Detroit Disclosure Office:** SE:S:MS:C&L:GLD:A2:DET, 985 Michigan  
Avenue, Detroit, MI 48226-6500 Services Michigan  
313-628-3250  
313-628-3249

**Fresno Campus Disclosure Office:** Mail Stop 22491,  
SE:S:MS:C&L:GLD:A5:FC, 5045 E. Butler, Fresno, CA 93727 Services  
California and Hawaii (California is also serviced by offices in Laguna  
Niguel, Los Angeles, Oakland. If you are not sure which office  
services your area, please call or fax the office nearest you for  
assistance.)  
559-443-4603  
559-443-4615

**Greensboro Disclosure Office:** Room 409, SE:S:MS:C&L:GLD:A3:GRE,  
320 Federal Place, Greensboro, NC 27401 Services Kentucky, North  
Carolina, Virginia  
336-378-2181  
336-378-2327

**Hartford Disclosure Office:** William R. Cotter Federal Office Building,  
Mail Stop 140, SE:S:MS:CL:GLD:A1:HAR, 135 High Street, Hartford,  
CT 06103 Services Connecticut, Delaware, Rhode Island  
860-756-4675  
860-756-4699

**Jacksonville Disclosure Office:** SE:S:MS:C&L:GLD:A3:JAX, Stop 4030,  
550 Water Street, Jacksonville, FL 32202-4437

**Kansas City Campus Disclosure Office:** 2306 East Bannister, Mail  
Stop 7000, RI, SE:S:MS:C&L:GLD:A4:KAN, Kansas City, MO 64131  
Services Colorado, Montana  
913-344-7615  
913-344-7749

**Laguna Niguel Disclosure Office:** Mail Stop 2201, 24000 Avila Road,  
SE:S:MS:C&L:GLD:A5:LN, Laguna Niguel, CA 92677 Services  
California and Hawaii (California is also serviced by offices in Fresno,  
Los Angeles, Oakland. If you are not sure which office services your  
area, please call or fax the office nearest you for assistance.)  
949-389-4379  
949-389-5014

**Los Angeles Disclosure Office:** Mail Stop 1020, 300 N. Los Angeles  
Street, SE:S:MS:C&L:GLD:A5:LA, Los Angeles, CA 90012-3363  
Services California and Hawaii (California is also serviced by offices  
in Fresno, Laguna Niguel, Oakland. If you are not sure which office  
services your area, please call or fax the office nearest you for  
assistance.)  
213-576-3630  
213-576-3631

**Manhattan Disclosure Office:** SE:S:MS:C&L:GLD:A1:MAN, 110 W.  
44th Street, New York, NY 10036 Services New York (New York is  
also serviced by offices in Brookhaven Campus, Brooklyn and  
Buffalo. If you are not sure which office services your area, please call  
or fax the office nearest you for assistance.)  
212-719-6939  
212-719-6430

**Milwaukee Disclosure Office:** Mail Stop 7000 MIL,  
SE:S:MS:C&L:GLD:A2:MIL, 310 West Wisconsin Avenue, Milwaukee,  
WI 53203-2221 Services Indiana, Wisconsin  
414-297-3427  
414-297-1552

**Nashville Disclosure Office:** SE:S:MS:C&L:GLD:A4:NASH, MDP 44,  
801 Broadway, Room 480, Nashville, TN 37203

**New Orleans Disclosure Office:** SE:S:MS:C&L:GLD:A3:NOR, MS 40,  
600 S. Maestri Placce, New Orleans, LA 70130

**Oakland Disclosure Office:** 1301 Clay Street, Suite 840-S,  
SE:S:MS:C&L:GLD:A5:OAK, Oakland, CA 94612 Services California  
and Hawaii (California is also serviced by offices in Fresno, Laguna  
Niguel, Los Angeles. If you are not sure which office services your  
area, please call or fax the office nearest you for assistance.)  
408-817-6730  
408-817-6722

**Ogden Campus Disclosure Office:** SE:S:MS:C&L:GLD:A5:OC, Mail  
Stop 7000 OC, 1973 North Rulon White Boulevard, Ogden, UT  
84404

**Philadelphia Disclosure Office:** SE:S:MS:C&L:GLD:A1:PHI, 600 Arch  
Street, Room 3214, Philadelphia, PA 19106 Services Pennsylvania  
215-861-1990  
215-861-1282

**Phoenix Disclosure Office:** Mail Stop 7000 PHX, 210 E. Earll Drive,  
SE:S:MS:C&L:GLD:A5:PHX, Phoenix, AZ 85012 Services Arizona,  
Nevada, New Mexico  
510-637-2318  
510-637-2339

**Seattle Disclosure Office:** Mail Stop W625,  
SE:S:MS:C&L:GLD:A5:SEAD, 915 2nd Avenue, Seattle, WA 98174  
Services Alaska, Oregon, Washington  
206-220-5678  
206-220-5690

DOWNLOADED FROM:

*Family Guardian Website*

<http://famguardian.org>

Download our free book:

*The Great IRS Hoax: Why We Don't Owe Income Tax*